

# Maintaining *your health*



## Anthem Blue Cross Blue Shield Provider Finder® Online Directory

### *A Quick and Easy Way to Find a Doctor*

Selecting a doctor that's right for you is important. The Find a Doctor online directory is a reliable and convenient tool to locate doctors in your network. Filter search results by provider type, specialty, network type, ZIP code, language, gender and hospital affiliation. You can even retrieve driving directions. The Find a Doctor is available 24 hours a day, seven days a week, and is fast and easy to use.

To get started, visit [mycbs.org/ppo-anthem](http://mycbs.org/ppo-anthem). You will then be redirected to the Anthem BlueCross BlueShield website.



If you need to find a provider on the go, download the Find a Doctor App for your iPhone® or Android® phone by searching for Anthem BlueCross BlueShield in your App store. If you use your GPS location or input a ZIP code, the App can pinpoint the closest provider locations for you.

*For more information on Anthem or to find a PPO provider  
please call the number on your member ID card.*

### Step-by-Step Instructions

To find a doctor or hospital with Find a Doctor, simply visit [mycbs.org/ppo-anthem](http://mycbs.org/ppo-anthem).

- 1) Scroll down to the bottom left corner of the page and enter your alpha prefix: **Use the alpha prefix (first three letters) of your member identification number to search without logging in.** The alpha prefix is located on your ID card in front of your member ID#. Once you've entered your alpha prefix in the pop up box, click the blue **Continue** button.
- 2) Under the **Find a Doctor** header, select what type of service you need, as well as the area of specialty. Next, enter your location (ZIP, city, state or address), as well as the distance you are willing to travel. You can also enter the name of a provider or facility. To narrow your search even more, click the **Show more options** highlighted link to choose a sub-specialty, gender, language spoken, hospital affiliation and medical group. Then click the **Search** button.
- 3) You will be shown a list of health care professionals/locations that match your search criteria. You can obtain additional information about the care provider, their affiliation, location, patient ratings and reviews and more by clicking on their highlighted name.



Visit [mycbs.org/health](http://mycbs.org/health)  
for more information