# Maintaining *your health*

# Aetna DocFind Online Doctor Directory

## The Simplest Way to Find a Doctor

Selecting a doctor and other health care professionals for you and your family is important. The DocFind online directory, available 24 hours a day, 7 days a week, makes it easy.

DocFind is the premier online search tool from Aetna.\* Up-to-date listings of participating doctors, medical professionals, and facilities are available at your fingertips. With the easy-to-use format, you can search online by name, specialty, gender and/or hospital affiliation.

#### What does DocFind allow me to do?

Choose the search option that works for you. Search by using a variety of criteria such as specialty, gender and/or hospital affiliation, or search using the health care professional's name.

Make the informed choice. DocFind gives you easy access to information about health care professionals. This includes information about medical school attended, board certification status and gender, as well as information about the provider's offices, such as handicapped access, etc.

Get up-to-date information. DocFind is updated three times per week, giving you access to the latest available information.

Review a list of transplant facilities and pediatric congenital heart surgery facilities in our Institutes of Excellence<sup>™</sup> network.



### Aetna Signature Administrators®

Locate health care professionals and facilities using the criteria that's best suited to your needs.

Visit mycbs.org/health for more information

#### Step-by-Step Instructions To access DocFind, simply log on to mycbs.org/ppo-aetna.

- 1) From the "Search for" dropdown, under Medical, select the type of health care professional or facility you wish to find.
- 2) From the "Type" dropdown (if applicable), make a selection that best fits your needs.
- 3) Enter the geographic information for the area where you wish to find a participating health care professional.
- 4) If you choose, narrow your search by specialty, gender, language spoken, hospital affiliation and/or name. Or, request a list of all health care professionals who match your geographic and plan requirements.
- 5) You will be presented with a list of health care professionals who match your criteria. You can obtain additional information about each provider by clicking on the "View Details" link.

*If you already know the name of the health care professional you are looking for*, use the "Search by Name" link.

- 1) From the "Search for" dropdown, select the category associated with your health care professional.
- 2) Input the name of the individual health care professional or facility you wish to find.
- 3) Enter the geographic information for the area where you wish to find a participating health care professional.
- 4) You will be presented with a list of health care professionals or facilities that match your requirements. You can obtain additional detail about a particular provider by clicking on the "View Details" link.