

## Disaster Recovery & Business Continuity

BOB was pleased to have the ability to help unprepared businesses who were directly impacted by Superstorm Sandy in late-2012, get critical Internet access. Below is a quote from one of our New York customers below:

"Our business was directly impacted by the devastation of Superstorm Sandy. We had NO access, Voice or Internet and could only access our business e-mail and software via cellular connection (air cards, Smart phones, etc.)...contacted BOB and they were able to get us installed the very same day! BOB went above and beyond to get us installed as quickly as possible with their installation team coming out at 7pm at night to do the install and we're currently getting 60 Mbps up and down. I have already referred them to other tenants in our building, who could also use their service after being affected by the storm for an excellent customer service experience."

-VP of Operations, New York City, NY







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on virtual servers is admitted by respondents as equal to that hosted on their physical servers,

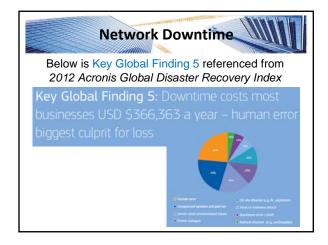
ary value of data

2012 Acronis Global Disaster Recovery Index Virtual data at greater risk than physical data

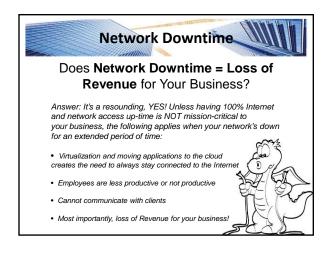
Despite virtualization gaining traction in the SMB space, most companies are falling short when it comes to protecting data accumulating on their virtual machines.

- A third (33%), the same as 12 months ago, admitted that they do not back up virtual servers as often as their physical ones.
- Almost half (49%) back up their virtual machines weekly or monthly.
- Barely a third (37%) back up virtual machines each day.

The worst culprits are in Britain (60%), France (58%), Italy (56%) and Brazil (57%), where over half of the organizations questioned admitted to not backing up their virtual servers as frequently as their physical ones.

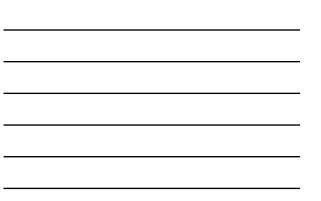


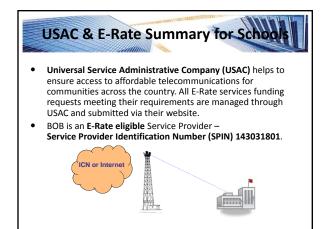






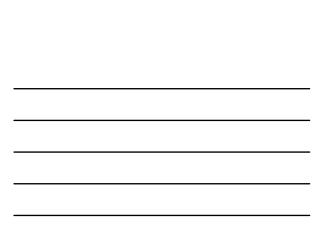












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- PrivateCONNECT<sup>M</sup> Private Ethernet and VPN connections between locations/offices or to other destinations of interest on the BOB Network.
- ➤ EventCONNECT<sup>TM</sup> Bandwidth when you need it, for as long as you need it for short-term events (i.e. meetings/conferences, concerts, etc.).
- > RouterCONNECT™ Managed router services.

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